

# Craighelen Lawn Tennis and Squash Club



## **Feedback Policy**

To help us improve the facility and the activities that run within it, the Board welcome feedback from all our members and users.

We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.

There are currently the following opportunities available to members to offer constructive feedback:

- AGM (Annual General Meeting)
- Board members (email or in writing, see details below)
- Annual anonymous member surveys
- Leavers survey
- Suggestion box located on the notice board

You are able to pass on your feedback via our email address on the website or in writing addressed to chairperson at the following address Craighelen Lawn Tennis and Squash Club, 215 East Clyde Street, Helensburgh, G84 7AP

Updated 24th June 2015